

Utilization Management Prior Authorization Turnaround Times

Report Timeframe: 1/1/2022 - 12/31/2022

			Concurrent	Medically Urgent/Expedited	Non-Urgent/Standard	Post-Service	OVERALL AVERAGE
WellFirst	Commercial/Exchange	HMO-IL	1.18	1.00	1.63	1.50	1.49
		Total	1.18	1.00	1.63	1.50	1.49
	Sub Total		1.18	1.00	1.63	1.50	1.49
Grand Total			1.18	1.00	1.63	1.50	1.49

Authorization Detail by Product		
Product		Authorization Count
WellFirst		82
	Commercial/Exchange	82
	HMO-IL	82