

SSM Health Plan Integrity (HMO-POS) offered by WellFirst Health — Provided by SSM Health Plan

Annual Notice of Changes for 2023

You are currently enrolled as a member of SSM Health Plan Integrity. Next year, there will be changes to the plan's costs and benefits. Please see page 4 for a Summary of Important Costs, including Premium.

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review the Evidence of Coverage, which is located on our website at wellfirsthealth.com/medicare. You may also call the Customer Care Center to ask us to mail you an Evidence of Coverage.)

• You have from October 15 until December 7 to make changes to your Medicare coverage for next year.

V	Vhat to do now
1.	ASK: Which changes apply to you
	Check the changes to our benefits and costs to see if they affect you.
	• Review the changes to Medical care costs (doctor, hospital).
	• Review the changes to our drug coverage, including authorization requirements and costs.
	• Think about how much you will spend on premiums, deductibles, and cost sharing.
	Check the changes in the 2023 Drug List to make sure the drugs you currently take are still covered.
	Check to see if your primary care doctors, specialists, hospitals and other providers including pharmacies will be in our network next year.
	Think about whether you are happy with our plan.
2.	COMPARE: Learn about other plan choices
	Check coverage and costs of plans in your area. Use the Medicare Plan Finder at www.medicare.gov/plan-compare website or review the list in the back of your Medicare & You 2023 handbook.
	Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

- 3. CHOOSE: Decide whether you want to change your plan
 - If you don't join another plan by December 7, 2022, you will stay in **SSM Health Plan Integrity.**
 - To change to a **different plan**, you can switch plans between October 15 and December 7. Your new coverage will start on **January 1**, **2023**. This will end your enrollment with SSM Health Plan Integrity.
 - If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

Additional Resources

- Please contact the Customer Care Center number toll-free at 1-877-301-3326 for additional information. (TTY users should call 711.) Hours are 8 am to 8 pm, seven days per week. However, please note that our automated phone system may answer your call during all Federal holidays and weekends from April 1 to September 30. Please leave your name and telephone number, and we'll call you back by the end of the next business day.
- The Customer Care Center has free language interpreter services available for non-English speakers.
- This information is available for free in other formats. Please call the Customer Care Center if you need plan information in another format.
- Coverage under this Plan qualifies as Qualifying Health Coverage (QHC) and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at www.irs.gov/affordable-care-act/individuals-and-families for more information.

About SSM Health Plan Integrity

- SSM Health Plan is an HMO/HMO-POS with a Medicare contract. Enrollment in SSM Health Plan depends on contract renewal. SSM Health Plan markets under the name WellFirst Health.
- When this document says "we," "us," or "our," it means WellFirst Health Provided by SSM Health Plan. When it says "plan" or "our plan," it means SSM Health Plan Integrity.

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Summary of Important Costs for 2023

The table below compares the 2022 costs and 2023 costs for SSM Health Plan Integrity in several important areas. **Please note this is only a summary of costs.**

Cost	2022 (this year)	2023 (next year)
Monthly plan premium*	\$0	\$0
*Your premium may be higher than this amount. See Section 1.1 for details.	\$35	\$35
Monthly Part B Premium Reduction		
(You must also continue to pay your Medicare Part B premium.)		
Maximum out-of-pocket amount	\$2,500 for in-network services	\$2,500 for in-network services
This is the <u>most</u> you will pay out-of-pocket for your covered Part A and Part B services. (See Section 1.2 for details.)	\$5,000 for in-network and out-of-network services combined	\$5,000 for in-network and out-of-network services combined
Doctor office visits	Primary care visits:	Primary care visits:
	In-Network: You pay \$0 copay per visit	In-Network: You pay \$0 copay per visit
	Out-of-Network: You pay \$50 copay per visit	Out-of-Network: You pay \$50 copay per visit
	Specialist visits:	Specialist visits:
	In-Network: You pay \$35 copay per visit	In-Network: You pay \$35 copay per visit
	Out-of-Network: You pay \$50 copay per visit	Out-of-Network: You pay \$50 copay per visit

Cost	2022 (this year)	2023 (next year)
Inpatient hospital stays	In-Network: You pay \$325 copay each day for days 1 - 7	In-Network: You pay \$325 copay each day for days 1 - 7
	You pay \$0 each day for days 8 to discharge	You pay \$0 each day for days 8 to discharge
	Cost-sharing is applied for each inpatient stay.	Cost-sharing is applied for each inpatient stay.
	You are covered for an unlimited number of medically necessary inpatient hospital days.	You are covered for an unlimited number of medically necessary inpatient hospital days.
	Out-of-Network: You pay \$500 copay each day for days 1 - 7	Out-of-Network: You pay \$500 copay each day for days 1 - 7
	You pay \$0 each day for days 8 to discharge	You pay \$0 each day for days 8 to discharge
	Cost-sharing is applied for each inpatient stay.	Cost-sharing is applied for each inpatient stay.
	You are covered for an unlimited number of medically necessary inpatient hospital days.	You are covered for an unlimited number of medically necessary inpatient hospital days.
Part D prescription drug coverage	There is no deductible.	There is no deductible.
(See Section 1.5 for details.)	Copayment/Coinsurance as applicable during the Initial Coverage Stage:	Copayment/Coinsurance as applicable during the Initial Coverage Stage:
You pay \$30 per prescription at preferred pharmacies and \$35 per prescription at standard retail pharmacies for insulins covered by our formulary.		

Cost	2022 (this year)	2023 (next year)
To find out which insulins are	• Drug Tier 1:	• Drug Tier 1:
covered, review the most recent Drug List we provided electronically. If you have questions about the Drug List, you can also call the Customer Care Center.	Standard Cost-sharing: You pay \$7 per prescription Preferred Cost-sharing: You pay \$0 per prescription	Standard Cost-sharing: You pay \$7 per prescription Preferred Cost-sharing: You pay \$2 per prescription
	• Drug Tier 2:	• Drug Tier 2:
	Standard Cost-sharing: You pay \$12 per prescription Preferred Cost-sharing: You pay \$5 per prescription	Standard Cost-sharing: You pay \$13 per prescription Preferred Cost-sharing: You pay \$8 per prescription
	• Drug Tier 3:	• Drug Tier 3:
	Standard Cost-sharing: You pay \$47 per prescription Preferred Cost-sharing: You pay \$40 per prescription	Standard Cost-sharing: You pay \$47 per prescription Preferred Cost-sharing: You pay \$42 per prescription
	• Drug Tier 4:	• Drug Tier 4:
	Standard Cost-sharing: You pay \$100 per prescription Preferred Cost-sharing: You pay \$90 per prescription	Standard Cost-sharing: You pay \$100 per prescription Preferred Cost-sharing: You pay \$95 per prescription

Cost	2022 (this year)	2023 (next year)
	• Drug Tier 5:	• Drug Tier 5:
	Standard Cost-sharing: You pay 33% of the total cost Preferred Cost-sharing: You pay 33% of the total cost	Standard Cost-sharing: You pay 33% of the total cost Preferred Cost-sharing: You pay 33% of the total cost
	• Drug Tier 6:	• Drug Tier 6:
	Standard Cost-sharing: You pay \$0 per prescription Preferred Cost-sharing: You pay \$0 per prescription	Standard Cost-sharing: You pay \$0 per prescription Preferred Cost-sharing: You pay \$0 per prescription

To find out which insulins are covered, review the most recent Drug List we provided electronically. If you have questions about the Drug List, you can also call the Customer Care Center. (Phone numbers for the Customer Care Center are in Section 7.1 in this document.)

SECTION 1 Changes to Benefits and Costs for Next Year

Section 1.1 – Changes to the Monthly Premium

Cost	2022 (this year)	2023 (next year)
Monthly premium	\$0	\$0
Monthly Part B Premium Reduction	\$35	\$35
(You must also continue to pay your Medicare Part B premium.)		

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as "creditable coverage") for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.

Section 1.2 – Changes to Your Maximum Out-of-Pocket Amount

Medicare requires all health plans to limit how much you pay "out-of-pocket" for the year. This limit is called the "maximum out-of-pocket amount." Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2022 (this year)	2023 (next year)
Maximum out-of- pocket amount Your costs for covered medical services (such as copays) count toward your maximum out- of-pocket amount. Your plan premium and your costs for prescription drugs do not count toward your maximum out-of- pocket amount.	\$2,500 for in-network services \$5,000 for in-network and out-of-network services combined	\$2,500 for in-network services \$5,000 for in-network and out- of-network services combined Once you have paid \$2,500 for in-network services or \$5,000 for in-network and out-of- network services combined out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services for the rest of the calendar year.

Section 1.3 – Changes to the Provider Network and Pharmacy Network

Updated directories are located on our website at <u>wellfirsthealth.com/medicare</u>. You may also call the Customer Care Center for updated provider and/or pharmacy information or to ask us to mail you a *directory*.

There are changes to our network of providers for next year. Please review the 2023 Provider Directory to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.

There are changes to our network of pharmacies for next year. Please review the 2023 Pharmacy Directory to see which pharmacies are in our network.

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) and pharmacies that are part of your plan during the year. If a mid-year change in our providers affects you, please contact the Customer Care Center so we may assist.

Section 1.4 – Changes to Benefits and Costs for Medical Services

We are making changes to costs and benefits for certain medical services next year. The information below describes these changes.

Cost	2022 (this year)	2023 (next year)
Screening for lung cancer with low dose computed tomography (LDCT)	Eligible members are aged 55 – 77 with 30 pack-year history of smoking.	Eligible members are aged 50 – 77 with 20 pack-year history of smoking.
Cardiac Rehabilitation Services	In-Network: You pay \$0 copay	In-Network: You pay \$0 copay
	Out-of-Network: You pay \$30 copay	Out-of-Network: You pay \$60 copay
Cardiac Rehabilitation Services: Intensive Cardiac Rehab	In-Network: You pay \$0 copay	In-Network: You pay \$0 copay
	Out-of-Network: You pay \$30 copay	Out-of-Network: You pay \$60 copay
Chiropractic Services: Medicare- Covered	In-Network: You pay \$15 copay	In-Network: You pay \$20 copay
	Out-of-Network: You pay \$50 copay	Out-of-Network: You pay \$50 copay
Chiropractic Services: Routine Care	In-Network: You pay \$15 copay per visit for 24 visits every calendar year	In-Network: You pay \$20 copay per visit for 12 visits every calendar year
	Out-of-Network: You pay \$50 copay per visit for combined 24 visits every calendar year	Out-of-Network: You pay \$50 copay per visit for combined 12 visits every calendar year
Chiropractic Services: Therapeutic Services	In-Network: You pay \$15 copay per visit for 6 visits every calendar year	In-Network: You pay \$20 copay per visit for 6 visits every calendar year
	Out-of-Network: You pay \$50 copay per visit for combined 6 visits every calendar year	Out-of-Network: You pay \$50 copay per visit for combined 6 visits every calendar year

Cost	2022 (this year)	2023 (next year)
Dental: Preventive Oral Exam	In-Network: You pay \$0 copay per visit for 2 visits every calendar year	In-Network: You pay \$0 copay per visit for 2 visits every calendar year
	Out-of-Network: Not Covered	Out-of-Network: You pay \$0 copay per visit for 2 visits every calendar year
Dental: Preventive Prophylaxis (Cleaning)	In-Network: You pay \$0 copay per visit for 2 visits every calendar year	In-Network: You pay \$0 copay per visit for 2 visits every calendar year
	Out-of-Network: Not Covered	Out-of-Network: You pay \$0 copay per visit for 2 visits every calendar year
Dental: Preventive X-Ray	In-Network: You pay \$0 copay per visit for 1 visit every calendar year	In-Network: You pay \$0 copay per visit for 1 visit every calendar year
	Out-of-Network: Not Covered	Out-of-Network: You pay \$0 copay per visit for 1 visit every calendar year
Dental: Maximum Plan Benefit Coverage Amount	In-Network: We cover up to \$1,500 every calendar year for dental services	In-Network: We cover up to \$1,000 every calendar year for dental services
	Out-of-Network: Not Covered	Out-of-Network: We cover up to \$1,000 every calendar year for dental services
Dental: Comprehensive Non-Routine Services	In-Network: You pay \$45 copay	In-Network: You pay 50% coinsurance
	Out-of-Network: Not Covered	Out-of-Network: You pay 50% coinsurance
Dental: Comprehensive Diagnostic Services	In-Network: You pay \$45 copay	In-Network: You pay 50% coinsurance
	Out-of-Network:Not Covered	Out-of-Network: You pay 50% coinsurance

Cost	2022 (this year)	2023 (next year)
Dental: Comprehensive Restorative Services	In-Network: You pay \$95 copay	In-Network: You pay 50% coinsurance
	Out-of-Network: Not Covered	Out-of-Network: You pay 50% coinsurance
Dental: Comprehensive Periodontics	In-Network: You pay \$95 copay	In-Network: You pay 50% coinsurance
	Out-of-Network: Not Covered	Out-of-Network: You pay 50% coinsurance
Dental: Comprehensive Extractions	In-Network: You pay \$95 copay	In-Network: You pay 50% coinsurance
	Out-of-Network: Not Covered	Out-of-Network: You pay 50% coinsurance
Dental: Comprehensive Endodontics	In-Network: You pay \$595 copay	In-Network: You pay 50% coinsurance
	Out-of-Network: Not Covered	Out-of-Network: You pay 50% coinsurance
Dental: Comprehensive Prosthodontics, Other Oral/Mayillofoxial Surgery, Other	In-Network: You pay \$595 copay	In-Network: You pay 50% coinsurance
Oral/Maxillofacial Surgery, Other Services	Out-of-Network: Not Covered	Out-of-Network: You pay 50% coinsurance
Emergency Care in the U.S.	In-Network: You pay \$120 copay	In-Network: You pay \$100 copay
	Out-of-Network: You pay \$120 copay	Out-of-Network: You pay \$100 copay
Hearing Services: Medicare- Covered Exam	In-Network: You pay \$0 copay	In-Network: You pay \$35 copay
	Out-of-Network: You pay \$60 copay	Out-of-Network: You pay \$60 copay

Cost	2022 (this year)	2023 (next year)
In-Home Support	In-Network: You pay \$0 copay per visit for 10 hours every month	In-Network: You pay \$0 copay per visit for 120 hours yearly
	Out-of-Network: Not Covered	Out-of-Network: Not Covered
Outpatient Diagnostic Tests	In-Network: You pay \$0 copay	In-Network: You pay \$10 copay
	Out-of-Network: You pay 20% coinsurance	Out-of-Network: You pay 20% coinsurance
Outpatient Diagnostic Radiology Services	In-Network: You pay \$100 copay for diagnostic radiology	In-Network: You pay \$120 copay for diagnostic radiology
	You pay \$0 copay for diagnostic mammograms	You pay \$0 copay for diagnostic mammograms
	Out-of-Network: You pay 20% coinsurance for diagnostic radiology	Out-of-Network: You pay 40% coinsurance for diagnostic radiology
	You pay 20% coinsurance for diagnostic mammograms	You pay 40% coinsurance for diagnostic mammograms
Outpatient Therapeutic Radiology Services	In-Network: You pay \$35 copay	In-Network: You pay \$65 copay
	Out-of-Network: You pay 20% coinsurance	Out-of-Network: You pay 40% coinsurance
Outpatient Diagnostic X-Ray	In-Network: You pay \$10 copay	In-Network: You pay \$20 copay
	Out-of-Network: You pay 20% coinsurance	Out-of-Network: You pay 40% coinsurance
Outpatient Hospital Observation Services	In-Network: You pay \$275 copay	In-Network: You pay \$300 copay
	Out-of-Network: You pay 20% coinsurance	Out-of-Network: You pay 40% coinsurance

Cost	2022 (this year)	2023 (next year)
Outpatient Surgery: Outpatient Hospital	In-Network: You pay \$275 copay for outpatient hospital surgery	In-Network: You pay \$300 copay for outpatient hospital surgery
	You pay \$0 copay for screening colonoscopies that result in biopsy or removal of any growth during the procedure	You pay \$0 copay for screening colonoscopies that result in biopsy or removal of any growth during the procedure
	Minor surgical services performed during an office visit will only be charged physician services cost-sharing	Minor surgical services performed during an office visit will only be charged physician services cost- sharing
	Out-of-Network: You pay 20% coinsurance for outpatient hospital surgery	Out-of-Network: You pay 40% coinsurance for outpatient hospital surgery
	You pay 20% coinsurance for screening colonoscopies that result in biopsy or removal of any growth during the procedure	You pay 40% coinsurance for screening colonoscopies that result in biopsy or removal of any growth during the procedure

Cost	2022 (this year)	2023 (next year)
Outpatient Surgery: Ambulatory Surgical Center	In-Network: You pay \$175 copay for ambulatory surgical center services	In-Network: You pay \$175 copay for ambulatory surgical center services
	You pay \$0 copay for screening colonoscopies that result in biopsy or removal of any growth during the procedure	You pay \$0 copay for screening colonoscopies that result in biopsy or removal of any growth during the procedure
	Minor surgical services performed during an office visit will only be charged physician services cost-sharing	Minor surgical services performed during an office visit will only be charged physician services cost- sharing
	Out-of-Network: You pay 20% coinsurance for ambulatory surgical center services	Out-of-Network: You pay 40% coinsurance for ambulatory surgical center services
	You pay 20% coinsurance for screening colonoscopies that result in biopsy or removal of any growth during the procedure	You pay 40% coinsurance for screening colonoscopies that result in biopsy or removal of any growth during the procedure

Cost	2022 (this year)	2023 (next year)
Part B Drugs	In-Network: You pay 20% coinsurance for intravenous, subcutaneous, and biological Part B drugs	In-Network: You pay 20% coinsurance for intravenous, subcutaneous, and biological Part B drugs
	You pay \$0 - \$47 copay for Part B prescription drugs received in the pharmacy	You pay \$2 - \$47 copay for Part B prescription drugs received in the pharmacy
		Beneficiary coinsurance for certain Part B rebatable drugs may be subject to a lower coinsurance beginning on April 1, 2023.
		For Part B insulin furnished through an insulin pump, you will pay no more than a \$35 copay for a one month supply effective July 1, 2023.
	Out-of-Network: You pay 20% coinsurance for intravenous, subcutaneous, and biological Part B drugs	Out-of-Network: You pay 20% coinsurance for intravenous, subcutaneous, and biological Part B drugs
	You pay 20% coinsurance for Part B prescription drugs received in the pharmacy	You pay 20% coinsurance for Part B prescription drugs received in the pharmacy
		Beneficiary coinsurance for certain Part B rebatable drugs may be subject to a lower coinsurance beginning on April 1, 2023.
		For Part B insulin furnished through an insulin pump, you will pay no more than a \$35 copay for a one month supply effective July 1, 2023.

Cost	2022 (this year)	2023 (next year)
Pulmonary Rehabilitation Services	In-Network: You pay \$0 copay	In-Network: You pay \$0 copay
	Out-of-Network: You pay \$30 copay	Out-of-Network: You pay \$60 copay
Skilled Nursing Facility	In-Network: You pay \$0 copay each day for days 1 - 20	In-Network: You pay \$0 copay each day for days 1 - 20
	You pay \$184 copay each day for days 21 - 100	You pay \$196 copay each day for days 21 - 100
	Cost-sharing is applied per benefit period.	Cost-sharing is applied per benefit period.
	Coverage is limited to 100 days per benefit period.	Coverage is limited to 100 days per benefit period.
	Out-of-Network: You pay \$150 copay each day for days 1 - 100	Out-of-Network: You pay \$150 copay each day for days 1 - 100
	Cost-sharing is applied per benefit period.	Cost-sharing is applied per benefit period.
	Coverage is limited to 100 days per benefit period.	Coverage is limited to 100 days per benefit period.
Supervised Exercise Therapy for Peripheral Arterial Disease	In-Network: You pay \$0 copay	In-Network: You pay \$0 copay
	Out-of-Network: You pay \$30 copay	Out-of-Network: You pay \$60 copay
Vision Care: Medicare-Covered Exam	In-Network: You pay \$0 copay	In-Network: You pay \$35 copay
	Out-of-Network: You pay \$30 copay	Out-of-Network: You pay \$60 copay

Cost	2022 (this year)	2023 (next year)
Vision Care: Eyewear Allowance	In-Network: We cover \$200 every calendar year	In-Network: Not Covered
		Out-of-Network:
	Out-of-Network: Not Covered	Not Covered
Worldwide Emergency Coverage	In-Network: You pay \$120 copay	In-Network: You pay \$100 copay
	Annual Limit for	Annual Limit for
	Worldwide Care services:	Worldwide Care services:
	No Limit	No Limit
	Out-of-Network:	Out-of-Network:
	You pay \$120 copay	You pay \$100 copay
	Annual Limit for Worldwide Care services: No Limit	Annual Limit for Worldwide Care services: No Limit
Worldwide Urgent Coverage	In-Network: You pay \$120 copay	In-Network: You pay \$100 copay
	Out-of-Network:	Out-of-Network:
	You pay \$120 copay	You pay \$100 copay

Section 1.5 – Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or "Drug List." A copy of our Drug List is provided electronically. **You can get the** *complete* **Drug List** by calling the Customer Care Center (see Section 7.1) or visiting our website wellfirsthealth.com/medicare.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules. For instance, we can immediately remove drugs considered unsafe by the FDA or withdrawn from the market by a product manufacturer. We update our online Drug List to provide the most up to date list of drugs.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your Evidence of Coverage and talk to your doctor to find out your options, such as asking for a temporary supply, applying for an exception and/or working to find a new drug. You can also contact the Customer Care Center for more information.

We have made changes to the list of insulin drugs that will be covered. To find out which drugs are covered Insulins, review the most recent Drug List we provided electronically. If you have questions about the Drug List, you can also call the Customer Care Center. (Phone numbers for the Customer Care Center are in Section 7.1 in this document.)

Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs ("Extra Help"), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate insert, called the "Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs" (also called the "Low Income Subsidy Rider" or the "LIS Rider"), which tells you about your drug costs. If you receive "Extra Help" and you haven't received this insert by 9/30/2022, please call the Customer Care Center and ask for the "LIS Rider."

There are four "drug payment stages."

The information below shows the changes to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage.)

Changes to the Deductible Stage

Stage	2022 (this year)	2023 (next year)
Stage 1: Yearly Deductible Stage There is no deductible for SSM Health Plan Integrity. You begin in the Initial Coverage Stage when you fill your first prescription of 2023.	Because we have no deductible, this payment stage does not apply to you.	Because we have no deductible, this payment stage does not apply to you.

Changes to Your Cost-Sharing in the Initial Coverage Stage

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Stage	2022 (this year)	2023 (next year)
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Stage 2: Initial Coverage Stage	Your cost for a
During this stage, the plan pays its share of the cost of your drugs, and you pay your share of the	month supply fi
cost.	Tier 1:
The costs in this row are for a one-month (30-day) supply when you fill your prescription at a Network pharmacy that provides standard cost-sharing. For information about the costs for a long-term supply or for mail-	Standard Cost You pay \$7 per prescription Preferred Cost You pay \$0 per prescription
order prescriptions, look in Chapter 6, Section 5 of your	Tier 2:
We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different	Standard Cost You pay \$12 per prescription Preferred Cost You pay \$5 per

tier, look them up on the Drug List.

You pay \$30 per prescription at preferred pharmacies and \$35 per prescription at standard retail pharmacies for insulins covered on our formulary.

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t Sharing: t Sharing:

Your cost for a retail onemonth supply filled at a network pharmacy

Tier 1:

Standard Cost Sharing: You pay \$7 per prescription **Preferred Cost Sharing:** You pay \$2 per prescription

Tier 2:

t Sharing: er t Sharing: You pay \$5 per prescription

Standard Cost Sharing: You pay \$13 per prescription

Preferred Cost Sharing: You pay \$8 per prescription

Tier 3:

Standard Cost Sharing: You pay \$47 per prescription **Preferred Cost Sharing:** You pay \$40 per prescription

Tier 3:

Standard Cost Sharing: You pay \$47 per prescription **Preferred Cost Sharing:** You pay \$42 per prescription

Tier 4:

Standard Cost Sharing: You pay \$100 per prescription **Preferred Cost Sharing:** You pay \$90 per prescription

Tier 4:

Standard Cost Sharing: You pay \$100 per prescription **Preferred Cost Sharing:** You pay \$95 per prescription

Tier 5:	Tier 5:
Standard Cost Sharing: You pay 33% of the total cost Preferred Cost Sharing: You pay 33% of the total cost	Standard Cost Sharing: You pay 33% of the total cost Preferred Cost Sharing: You pay 33% of the total cost
Tier 6:	Tier 6:
Standard Cost Sharing: You pay \$0 per prescription Preferred Cost Sharing: You pay \$0 per prescription Once your total drug costs have reached \$4,430 you will move to the next stage (the Coverage Gap Stage).	Standard Cost Sharing: You pay \$0 per prescription Preferred Cost Sharing: You pay \$0 per prescription Once your total drug costs have reached \$4,660 you will move to the next stage (the Coverage Gap Stage).

SSM Health Plan Integrity offers additional gap coverage for insulins covered on our formulary. During the Coverage Gap stage, your out-of-pocket costs for select insulins will be \$30 per prescription at preferred pharmacies and \$35 per prescription at standard retail pharmacies.

SSM Health Plan Integrity offers \$0 Tier 1 and Tier 2 three-month supplies through Costco mail-order pharmacy. You do not need to be a Costco member to access the pharmacy.

SSM Health Plan Integrity offers additional gap coverage for Tier 1 drugs covered on our formulary. During the Coverage Gap stage, your out-of-pocket costs will be the same copays as in the Initial Coverage stage.

- o **Important Message About What You Pay for Vaccines -** Our plan covers most Part D vaccines at no cost to you. Call the Customer Care Center for more information.
- o **Important Message About What You Pay for Insulin -** You won't pay more than \$30 at preferred pharmacies or \$35 at standard retail pharmacies for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.
- Getting Help from Medicare If you chose this plan because you were looking for insulin coverage at \$35 a month or less, it is important to know that you may have

- other options available to you for 2023 at even lower costs because of changes to the Medicare Part D program. Contact Medicare, at 1-800- MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week for help comparing your options. TTY users should call 1-877-486-2048.
- O Additional Resources to Help Please contact our Customer Care Center for additional information at 1-877-301-3326 toll-free. TTY only, call 711. We are available for phone calls from 8 am to 8 pm. However, please note that our automated phone system may answer your call during all Federal holidays and weekends from April 1 to September 30. Please leave your name and telephone number, and we'll call you back by the end of the next business day. Calls to 1-877-301-3326 and TTY 711 are free.

SECTION 2 Administrative Changes

Benefit	2022 (this year)	2023 (next year)
Quantity in a 3 month supply of drugs	Drugs eligible for 3 month fills receive a 90 day supply	Drugs eligible for 3 month fills receive a 100 day supply
Fitness Benefit	Silver&Fit	One Pass TM Fitness Program
Living Healthy Rewards powered by WebMD	Up to \$150 in earned rewards could be redeemed for gift cards. (Includes Amazon.)	Up to \$150 in earned rewards will be loaded on Your WellFirst Wallet card. Swipe it at many stores, restaurants, and gas stations to redeem your rewards. (Does not include Amazon.)

SECTION 3 Deciding Which Plan to Choose

Section 3.1 – If you want to stay in SSM Health Plan Integrity

To stay in our plan, you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our SSM Health Plan Integrity.

Section 3.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change plans for 2023 follow these steps:

Step 1: Learn about and compare your choices

- You can join a different Medicare health plan,
- - OR You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder (www.medicare.gov/plan-compare), read the *Medicare & You 2023* handbook, call your State Health Insurance Assistance Program (SHIP) (see Section 5), or call Medicare (see Section 7.2).

As a reminder, WellFirst Health — Provided by SSM Health Plan — offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

- To change **to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from SSM Health Plan Integrity.
- To change to Original Medicare with a prescription drug plan, enroll in the new drug plan. You will automatically be disenrolled from SSM Health Plan Integrity.
- To change to Original Medicare without a prescription drug plan, you must either:
 - Send us a written request to disenroll. Contact the Customer Care Center if you need more information on how to do so.
 - \circ or Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 4 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7.** The change will take effect on January 1, 2023.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get "Extra Help" paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage plan for January 1, 2023, and don't like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2023.

If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

SECTION 5 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. The State Health Insurance Assistance Program in your area is:

- Illinois: Illinois Senior Health Insurance Program (SHIP)
- Missouri: Missouri CLAIM Senior Health Insurance Program

It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare.

SHIP counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. Call them or learn more by visiting their website:

Method	Missouri CLAIM Senior Health Insurance Program (SHIP) – Contact Information
CALL	1-800-390-3330
TTY	711. This number requires special telephone equipment and is only for people who have difficulties with hearing or speaking.
WRITE	Missouri CLAIM Senior Health Insurance Program (SHIP) 1105 Lakeview Avenue Columbia, MO 65201
WEBSITE	www.missouriclaim.org

Method	Illinois Senior Health Insurance Program (SHIP) – Contact Information
CALL	1-800-252-8966

Method	Illinois Senior Health Insurance Program (SHIP) – Contact Information
TTY	711. This number requires special telephone equipment and is only for people who have difficulties with hearing or speaking.
WRITE	Illinois Senior Health Insurance Program (SHIP) One Natural Resources Way, Suite 100 Springfield, IL 62702-1271
WEBSITE	www.illinois.gov/aging/ship

SECTION 6 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- "Extra Help" from Medicare. People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. To see if you qualify, call:
 - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
 - The Social Security Office at 1-800-772-1213 between 8 am and 7 pm, Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call 1-800-325-0778 or
 - o Your State Medicaid Office (applications).
- Prescription Cost-sharing Assistance for Persons with HIV/AIDS. The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the State AIDS/HIV Drug Assistance Program. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call your State ADAP office listed below.

Method	Missouri: AIDS Drug Assistance Program (ADAP) – Contact Information
CALL	1-573-751-6439 Hours of operation are 8 am to 5 pm Monday through Friday

Method	Missouri: AIDS Drug Assistance Program (ADAP) – Contact Information
WRITE	Missouri Department of Health and Senior Services, Bureau of HIV,STD and Hepatitis PO Box 570, Jefferson City, MO 65102-0570
WEBSITE	https://health.mo.gov/living/healthcondiseases/communicable/hiv-std-hep.php

Method	Illinois: Illinois AIDS Drug Assistance Program (ADAP) – Contact Information
CALL	1-800-825-3518 Hours of operation are 8:30 am to 4 pm Monday through Friday
WRITE	Illinois ADAP 525 W Jefferson St, Floor 1, Springfield, IL 62761
WEBSITE	www.hivcareconnect.com/adap

SECTION 7 Questions?

Section 7.1 - Getting Help from SSM Health Plan Integrity

Questions? We're here to help. Please call the Customer Care Center 1-877-301-3326 toll-free. TTY only, call 711. We are available for phone calls from 8 am to 8 pm. However, please note that our automated phone system may answer your call during all Federal holidays and weekends from April 1 to September 30. Please leave your name and telephone number, and we'll call you back by the end of the next business day. Calls to 1-877-301-3326 and TTY 711 are free.

Read your 2023 *Evidence of Coverage* (it has details about next year's benefits and costs)

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2023. For details, look in the 2023 *Evidence of Coverage* for SSM Health Plan Integrity. The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. The *Evidence of Coverage* is located on our website at <u>wellfirsthealth.com/medicare</u>. You may also call the Customer Care Center for information or to ask us to mail you an *Evidence of Coverage*.

Visit our Website

You can also visit our website at <u>wellfirsthealth.com/medicare</u>. As a reminder, our website has the most up-to-date information about our provider network (*Provider Directory*) and our list of covered drugs (Formulary/Drug List).

Section 7.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

Visit the Medicare website (<u>www.medicare.gov</u>). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. (To view the information about plans, go to <u>www.medicare.gov/plan-compare</u>).

Read Medicare & You 2023

Read the *Medicare & You 2023* handbook. Every fall, this document is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Non-Discrimination & Language Assistance Access

For assistance understanding these materials in a language other than English, call 1-877-317-2410 (TTY: 711), and a Customer Care Center representative will assist you.

We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, or religion. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, or religion.

We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, or other formats).

We provide free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, or religion, you can file a grievance with the organization's Civil Rights Coordinator. If you need help filing a grievance, the Civil Rights Coordinator for the Health Plan is available to help you. You can file a written grievance in person, by mail, or by email at:

Civil Rights Coordinator 1277 Deming Way Madison, Wisconsin 53717 1-608-828-2216 (TTY: 711) civilrightscoordinator@deancare.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, by mail, or phone at:
U.S. Department of Health and Human Services 200 Independence Ave, SW Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019 or 1-800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

For help to translate or understand this or other documents, please call 1-877-317-2410 (TTY: 711).

Español: tenemos servicios gratuitos de interpretación para responder a cualquier consulta sobre nuestro plan de atención médica o de cobertura de medicamentos. Para solicitar un intérprete, llame al 1-877-317-2410 (TTY:711). Un hablante de español puede ayudarle. Este servicio es gratuito.

Somali- Waxaan bixinaa adeegyada bilaashka ah si looga jawaabo su'aalo kasta ood ka qabi karto caymiskaaga caafimaadka ama daawada. Si aad u hesho turjumaan, keliya nagasoo wac 1-877-317-2410 (TTY: 711), Qof ku hadla luuqada af-Soomaaliga ayaa ku caawin kara. Kani waa adeeg bilaash ah.

Tagalog- Mayroon kaming mga libreng serbisyo ng interpreter para sagutin ang anumang tanong na maaaring mayroon ka tungkol sa aming plano sa kalusugan o gamot. Para makakuha ng interpreter,

tumawag lamang sa amin sa 1-877-317-2410 (TTY: 711). Matutulungan ka ng isang taong nagsasalita ng Tagalog. Isa itong libreng serbisyo.

Gujarati- અમારી સ્વાસ્થ્ય કે દવા યોજના વિશે જો આપને કોઈ પ્રશ્ન હોય તો તેનો જવાબ આપવા અમારી પાસે મફત દુભાષિયા સેવા ઉપલબ્ધ છે. ગુજરાતી બોલીને આપને મદદ કરી શકે એવો દુભાષિયો મેળવવા માટે, માત્ર અમને 1-877-317-2410 (TTY: 711) પર કોલ કરો. આ મકત સેવા છે.

Hindi- हमारे पास हमारे स्वास्थ्य या औषिध योजना से संबंधित आपके किसी भी प्रश्न का उत्तर देने के लिए नि:शुल्क दुभाषिया सेवाएं हैं। दुभाषिया प्राप्त करने के लिए, बस हमें 1-877-317-2410 (TTY: 711)

H9096_PTagline0822v1_C H5264_PTagline0822v1_C H8019_PTagline0822v1_C पर कॉल करें, कोई व्यक्ति जो हिंदी बोलता है, आपकी मदद कर सकता है। यह एक निःशुल्क सेवा है।

Hmong- Peb muaj cov kws txhais lus dawb los teb txhua nqi lus nug uas koj muaj hais txog peb li phiaj xwm kho mob los sis tshuaj muaj yees. Txhawm rau muaj tus kws pab txhais lus, thov hu rau peb tus xov tooj 1-877-317-2410 (TTY: 711), Yuav muaj tus hais ua lus Hmoob pab koj. No yog kev pab dawb.

Polish- Oferujemy bezpłatne usługi tłumacza, aby móc odpowiedzieć na wszelkie pytania dotyczące naszego planu opieki zdrowotnej lub planu lekowego. Aby skorzystać z pomocy tłumacza, wystarczy zadzwonić pod numer 1-877-317-2410 (TTY: 711). Osoba, która mówi po polsku, udzieli Państwu pomocy. Usługa jest bezpłatna.

Korean- 저희의 무료 통역 서비스를 통해 당사의 의료 보험 또는 의약품 보험에 대해 알고 싶으신 점을 질문하시고 답변을 받으십시오. 통역사가 필요하실 때는 1-877-317-2410 (TTY: 711)으로 전화 주십시오. 한국어가 가능한 직원이 도움을 드릴 것입니다. 무료로 이용하실 수 있습니다.

Russian- Мы предоставляем бесплатные услуги устного перевода, чтобы ответить на любые вопросы о нашем плане медицинского страхования или плане страхования стоимости лекарств. Чтобы получить помощь русского переводчика, просто позвоните по номеру 1-877-317-2410 (TTY: 711). Эта услуга является бесплатной.

French- Nous proposons des services d'interprétation gratuits pour répondre à toutes vos questions à propos de notre régime d'assurance maladie ou d'assurance médicaments. Pour bénéficier d'un(e) interprète, appelez simplement le 1 877 317 2410 (TTY: 711). Une personne parlant français pourra vous aider. Ce service est gratuit.

Italian- Offriamo servizi gratuiti di interpretazione per rispondere a eventuali domande in merito alla nostra assicurazione sanitaria o al nostro piano farmacologico. Per avvalersi dell'aiuto di un interprete in lingua italiana, chiamare il numero 1-877-317-2410 (TTY: 711). Il servizio è gratuito.

Chinese- 我们提供免费的口译服务,可回答您关于我们健康或药物计划的任何疑问。如需安排口译员,请致电 1-877-317-2410 (TTY: 711) 与我们联系,申请安排说中文的人员为您提供协助。此为免费服务。

Vietnamese- Chúng tôi có dịch vụ thông dịch viên miễn phí để trả lời các câu hỏi của quý vị về chương trình bảo hiểm sức khỏe hoặc thuốc. Nếu quý vị cần thông dịch viên, chỉ cần gọi cho chúng tôi theo số 1-877-317-2410 (TTY: 711), sẽ có nhân viên nói tiếng Việt có thể hỗ trợ quý vị. Đây là dịch vụ miễn phí.

Arabic-

لدينا خدمات مترجم فوري للإجابة نع أي أسئلة قد تكون لديك حول خطتنا الدوائية أو الصحية. للحصول على مترجم فوري، فقط اتصل بنا على الرقم فقط اتصل بنا على الرقم وستجد اصّخش يتحدث اللغة العربية يمكن أن يساعدك. هذه هي خدمة مجانية.

German- Wir bieten einen kostenlosen Dolmetscher-Service für Sie an, damit wir Ihre Fragen bezüglich unseres Gesundheits- oder Medikationsplans beantworten können. Rufen Sie uns einfach unter der Nummer 1 877 317 2410 (TTY: 711) an, um einen Dolmetscher anzufordern. Ihnen wird dann auf Deutsch weitergeholfen. Dies ist ein kostenloser Service.

Urdu-

ہمارے ہیلتھ یا ڈرگ پلان کے بارے میں آپ کے کسی بھی سوال کا جواب دینے کے لیے ہمارے پاس مفت مترجم کی خدمات دستیاب ہیں۔ مترجم حاصل کرنے کے لیے، ہمیں صرف(TTY: 711) 2410-317-877-1 پر کال کریں، اردو بولنے والا کوئی شخص آپ کی مدد کر سکتا ہے۔ یہ ایک مفت سروس ہے۔